### Job description

<table>
<thead>
<tr>
<th>Job title</th>
<th>Young People’s Education Officer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contract</td>
<td>Permanent</td>
</tr>
<tr>
<td>Hours</td>
<td>30 – 37.5 hours per week</td>
</tr>
<tr>
<td>Salary</td>
<td>£22,500 - £24,000 pro rata depending on experience</td>
</tr>
<tr>
<td>Service setting</td>
<td>A blended approach will be required to include face to face work in schools and youth movements and meetings online and at Jami services</td>
</tr>
</tbody>
</table>

### Organisation

Jami is a mental health charity that enriches and saves lives impacted by mental illness and distress in the Jewish community.

Since the start of the pandemic, demand for our services has grown exponentially. In 2021 we undertook a thorough review of the needs of the community, to develop a new strategy that will secure the Jewish community’s mental health provision. The new strategy sets out a huge agenda for change in scale and provision, which will be developed over the next five years while we continue to run our diverse set of highly professional mental health services:

- **Advice and advocacy**
- **Treatment and support**
- **Education and campaigning**

Jami currently supports over 1,400 individuals, delivering almost 50,000 separate service interactions each year, and reaches thousands more people through education, seminars, work in schools and other organisations. Through our social enterprise community café, Head Room, we raise mental health awareness while delivering mental health support on the high street.

### Job purpose

As part of our five year strategy we are aiming to increase our education provision across the Jewish community through the work of our Education Team. We are looking for a dynamic individual to deliver a variety of mental health programmes to young people in schools and youth groups. Alongside these key populations there
may be opportunities to develop work with other stakeholder groups for appropriately experienced and qualified individuals.

The individual will work with our Education Team to facilitate a strengths based education programme for young people. This programme aims to build on young people’s knowledge of mental health and building resilience in themselves and their peers. As well as supporting young people to be part of the current conversation on mental health and wellbeing in the Jewish community and wider society.

This is an exciting opportunity for a highly motivated and creative individual with a real passion for working with young people. The individual will need facilitation and group work skills to deliver high quality mental health awareness sessions and to encourage young people to learn more about their mental health and develop self-care strategies.

The individual will have an enthusiasm for learning and education. And the desire to help others learn in innovative, interactive and creative ways. You will also be willing to learn more about mental health; particularly in children and young people. And keep aware of new research and resources relevant to your role.

The post holder will work with the Senior Education Co-ordinator to manage the administration of the department.

As a member of the Education Team you will also benefit from supervision and development opportunities.

Responsibilities

• Facilitate/co-facilitate mental health awareness sessions in schools, national youth movements and communal youth groups both in-person and online.

• Help to co-create new materials, sessions and activities that reflect new developments in research and resources for children and young people.

• Ensure consistent and ongoing contact with the Children and Young People’s Service at Jami through meetings and updates to ensure clear messaging about services and pathways for the community and to link in with educational activities.

• Promote Jami’s education service and other services appropriately when working in the community.

• Work alongside a team of facilitators to deliver high level educational programmes. Ensuring appropriate facilitation and group work practices and participate in debriefing processes.

• Attend regular supervision with their manager and incorporate feedback from supervision into practice.

• Be willing to engage with continued professional development and undertake new areas of learning as required by the role.

• Work flexibly, often outside of regular hours including weekends and evenings, to meet the demands of the desired outputs of the service and travel across London and the UK when required.
• Model the use of non-discriminatory, non-jargon and non-medical language in your work to help combat stigma and discrimination of mental ill health.
• Implement administrative procedures required by the demands of your role.
• Work within Health and Safety Guidelines, with particular reference to the Lone Worker Policy and individual risk assessments.
• Ensure compliance with DDA, DPA and Health and Safety legislation.

**Key relationships**

• Senior Education Coordinator
• Education Manager
• Children & Young People’s Team

**Training and Qualifications**

<table>
<thead>
<tr>
<th>Essential</th>
<th>Desirable</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Degree level qualification</td>
<td>• Professional/post graduate qualification relevant to the role</td>
</tr>
<tr>
<td>• Commitment to obtain underpinning knowledge through work based learning and mandatory training</td>
<td>• Safeguarding qualification</td>
</tr>
<tr>
<td>• Evidence of Continuous Professional Development (CPD)</td>
<td>• Youth Mental Health First Aid</td>
</tr>
</tbody>
</table>

**Knowledge and Experience**

<table>
<thead>
<tr>
<th>Essential</th>
<th>Desirable</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Face to face youth work or teaching experience for minimum 1 year (paid or voluntary)</td>
<td>• Experience or knowledge of mental health services.</td>
</tr>
<tr>
<td>• Creating and delivering educational sessions using PowerPoint and other interactive learning platforms</td>
<td>• Knowledge of the Jewish community and it’s organisations and movements in the UK</td>
</tr>
<tr>
<td>• Creating and delivering educational sessions using non-technological based interactive learning techniques</td>
<td>• Knowledge of the Jewish community’s youth movements on national and local level</td>
</tr>
<tr>
<td>• Public speaking skills</td>
<td>• Knowledge of different learning styles and confidence to apply these</td>
</tr>
</tbody>
</table>
• Empathy and non-judgemental listening skills

• Knowledge of group dynamics and skills to apply your knowledge to manage groups of young people

• Robust written and verbal communication skills

• Understanding of the needs and difficulties of young people experiencing mental health problems

• Awareness of both professional and personal boundaries and a willingness to apply them in your role

• Awareness of safeguarding procedures and pathways

• Commitment to the ethos of recovery values and principles in mental health

• Excellent IT skills i.e. Word, Excel, PowerPoint

• Organisational skills

• Possess creativity and innovative thinking to inform creation of materials

• Team and group work skills with the ability to work with people internally and externally

• Ability to treat people with respect and dignity, adopting a culturally sensitive and holistic approach

• Ability to self-reflect and plan and evaluate one’s own work to enhance performance

• Awareness of key stakeholder mental health organisations, both statutory and voluntary, in the UK
Flexibility
To deliver services effectively, a degree of flexibility is needed, and all post-holders may be required to perform work not specifically referred to above. Such duties will fall within the general scope of the job description. The job description will therefore be subject to periodic review with the post holder to ensure it accurately reflects the duties of the job.

Disclosure of criminal background
All employees are checked with the Disclosure Barring Service
If it is a requirement of the post that an enhanced check is undertaken, successful applicants will be asked to complete and sign a Disclosure Form giving permission for the screening to take place.

Having a criminal record will not necessarily bar you from working with Jami. This will depend on the nature of the position and the circumstances and background of offences.

Please note applicants refusing to sign the form will not be progressed further.

Equality and diversity
Jami are proud to be an equal opportunity workplace. We recognise and promote, the positive value of diversity, equality and challenge discrimination. We welcome and encourage job applications from people of all backgrounds.

Confidentiality
All information relating to service users, volunteers and staff gained through your employment with Jami is confidential. Any disclosure to any unauthorized person is a serious disciplinary offence.

For further details please contact Emma Dorman on 020 8458 2223 or email emma.dorman@jamiuk.org.

To apply for the role, please send your CV and covering letter to recruitment@jamiuk.org.