



The Mental Health Service for our Community

Job description

Job title	Mental Health Navigator, Manchester
Contract	1 year Fixed Term
Hours	37.5
Salary	£30,000 - £34,000 dependant on experience
Service setting	Blended office and community. Office based at the Fed in Manchester

Organisations

Jami

Jami is a mental health charity committed to providing practical and emotional support to the Jewish community, delivering services that educate, support and facilitate recovery.

Jami help people with mental illness build resilience, achieve their goals and have control over their life through Community Hubs and outreach; education and training; and bespoke recovery support plans.

Jami currently:

- Supports around 1,300 service users at any one time living with mental ill health
- Delivers approximately 27,000 separate provisions of service annually
- Operates programmes from four Community Hubs and two Enterprise Hubs across London
- Reaches thousands more people each year through education, seminars, work in schools and other organisations, and through our social enterprises.

The Fed

The Fed is the lead provider of social care services to the Greater Manchester Jewish Community with a history of delivering social welfare support for over 150 years.

We are here for any Jewish person, of any age, who is vulnerable or suffering hardship. Our professional, culturally, and religiously sensitive care, support and advice services are accessed by 1 in 8 Jewish households in the region at any time.

Our Community Advice and Support Team (CAST) operates an All-Age Community Social Work and Support team.

The team can offer intensive support from a team of Registered Social Workers and Community Support Workers.

We are a first point of contact for people seeking help and advice via our helpline which is available 5 days a week. Last year we answered over 3000 calls for help.

CAST also signpost to other statutory and voluntary sector organisations for appropriate support. Our work has a broad reach across all parts of the Manchester Jewish Community.

The Mental Health Navigator will be co -located with Community Advice and Support Team with the successful candidate will benefitting from the expertise and guidance of both Jami & The Fed.

Job purpose

This developing and innovative post seeks to add value and resource to the existing mental health support in Manchester through Jami's partnership with the Fed. The Fed is the leading social care charity in the Greater Manchester Jewish community.

Through this partnership Jami and The Fed are striving to provide high quality mental health support and create an environment of continuous learning, improvement, and innovation. This role is to support the mental health needs of the Jewish community in Manchester through working with communal organisations and closely with statutory services, ensuring that people have access to recovery focussed mental health support. The post holder will play a key role in assessment of need, providing interventions, building relationships with other organisations, identifying gaps in service provision, and evaluating the impact of this new and innovative role.

Responsibilities

- To work collaboratively across voluntary and statutory sector health and social care organisations to meet the needs of people aged 16+ experiencing complex mental health needs in the Greater Manchester Jewish community.
- To work as part of an MDT team, creating appropriate networks to ensure effective and timely referrals and case management.
- To develop an awareness and effective relationships with voluntary and statutory organisations in the Greater Manchester area.
- To carry out holistic assessments of need, identify person centred goals, develop support plans and measure impact.
- To signpost / refer to other organisations and specialist services and identify gaps in service provision.

- To enable effective navigation to services and coordinate support collaboratively with other services.
- To identify risk factors, assess harmful risk and develop safety plans, making referrals to statutory services as appropriate.
- To manage a 1:1 caseload to be reviewed on a regular basis.
- To manage and develop frameworks and tools to demonstrate impact and outcomes.
- To maintain up to date and accurate electronic records as required by existing procedures
- To attend regular team meetings as required
- Attend regular clinical and managerial supervision with named supervisor(s) at both the Fed and Jami.
- Participate in the organisation’s annual appraisal process
- To comply with all policies and procedures for Jami and The Fed, i.e., GDPR, Confidentiality, Record Keeping, Lone Working etc.
- Ensure that all activities are operated in a way which is consistent with the values of Jami, the Fed and the Jewish community they serve.
- Carry out any other reasonable duties as requested by your line manager or another designated senior manager
- Flexibility to work outside regular working hours at times

Key relationships

- Jami
- The Fed
- JAMH
- Neshomo
- Greater Manchester Jewish Mental Health Network
- Other Voluntary sector organisations in the Manchester area
- Statutory services (GP / CMHT / Social Services etc)

Training and Qualifications

Essential	Desirable
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<ul style="list-style-type: none"> Registered Occupational Therapist / Social Worker or relevant qualification in health & social care 	<ul style="list-style-type: none"> Educator in Practice Training.
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Knowledge and Experience

Essential	Desirable
<ul style="list-style-type: none"> Minimum 3 years' experience of working within a mental health or complex needs setting Excellent understanding of person-centred care Ability to manage a varied caseload Experience of carrying out holistic assessment of need and developing comprehensive support plans. Experience of assessing harmful risk and developing collaborative safety plans Knowledge of relevant legislation i.e. Mental Health Act, Mental capacity act, DWP benefits, Safeguarding Children and Adult) Children's Act, Care Act etc. Knowledge of the wider determinants of health, including social, economic, and environmental factors Evidence of sense-making skills and ability to develop relationships with a range of stakeholders Experience of developing and adherence to impact measurement tools Ability to collect and review service data 	<ul style="list-style-type: none"> leadership experience Experience of working in or knowledge of the Jewish community Experience of working in the voluntary sector Lived experience of mental illness

<ul style="list-style-type: none"> • Understanding and adherence of GDPR • Proactive and flexible approach to work • Ability to prioritise workload • Excellent organisational skills • Ability to manage a varied workload within agreed deadlines • Ability to work within and across teams and services • Commitment to diversity, valuing differences and working collaboratively • Strong IT skills and ability to work virtually as well as in person. 	
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Flexibility

To deliver services effectively, a degree of flexibility is needed, and all post-holders may be required to perform work not specifically referred to above. Such duties will fall within the general scope of the job description. The job description will therefore be subject to periodic review with the post holder to ensure it accurately reflects the duties of the job.

Equality & Diversity

Jami are proud to be an equal opportunity workplace. We recognise and promote, the positive value of diversity, equality, and challenge discrimination. We welcome and encourage job applications from people of all backgrounds.

Disclosure of criminal background

All employees are checked with the Disclosure Barring Service

If it is a requirement of the post that an enhanced check is undertaken, successful applicants will be asked to complete and sign a Disclosure Form giving permission for the screening to take place.

Having a criminal record will not necessarily bar you from working with Jami. This will depend on the nature of the position and the circumstances and background of offences.

Please note applicants refusing to sign the form will not be progressed further.

Confidentiality

All information relating to service users, volunteers and staff gained through your employment with Jami is confidential. Any disclosure to any unauthorised person is a serious disciplinary offence.

To apply for the role, please send your CV and covering letter to recruitment@jamiuk.org

Closing date for applications: **Monday 31st January**