

Head Room Pop Up Furniture Shop Volunteer

Jami is a mental health charity committed to providing practical and emotional support to the Jewish community, delivering services that educate, support and facilitate recovery. Jami help people with mental illness build resilience, achieve their goals and have control over their life through:

- Community Hubs and Outreach
- Education and Training
- Bespoke recovery support plans

Jami's social enterprise includes:

- The Head Room Café and vintage boutique in Golders Green
- An eBay store and an Upcycling workshop in Borehamwood
- A 'pop up' store showcasing our Upcycled furniture and homeware opening in Mill Hill

People who use Jami's services are actively involved in Upcycling in all elements of the creative process, developing practical new skills and techniques from woodworking to upholstery. Creating unique items enables people recovering from mental illness to gain new confidence through personal achievement, essential for their continued wellbeing as well as helping to create a vital sustainable income stream for Jami.

The role

We are looking for enthusiastic volunteers to assist in the day to day running of the shop in Mill Hill - interacting with customers, taking payments and maximising sales. As a shop floor volunteer you will be at the front line of our store. If you are someone who loves to talk to new people and build up good relationships with customers, then this role will be perfect for you. There is potential to also be involved with creating/crafting items to sell within the shop.

Main responsibilities:

- Interact with customers and the general public
- Take card payments using a card reader
- Telephone/email the Volunteer Coordinator as soon as possible if unable to fulfil your commitment so that replacement cover can be arranged
- Adhering to all volunteer and shop policies and procedures
- Maintain strict confidentiality at all times
- Be able to talk to people about what Jami does and the importance of the social enterprise
- Keeping the shop clean and tidy

Requirements of the role:

- Reliability – able to commit to a regular weekly slot
- Able and comfortable to work independently

Benefits of volunteering in this role:

- Gain retail and customer experience
- Learn new skills, plus opportunity to attend a range of Jami training courses
- Meet new people and be part of a team
- Be involved with and support a leading mental health charity
- A friendly and supportive environment

To apply or to find out more please contact the Jami Volunteer Coordinator, Kelvin Zane: Kelvin.Zane@jamiuk.org or call 020 8458 2223.