

Volunteer Head Room Café Assistants

About Jami

Jami was established in 1989 by parents, relatives and friends of people who live with mental illness. In 2013 Jami became responsible for the running of the community's non-residential mental health provision, creating a single mental health service for the Jewish community in London and the South East. Working alongside statutory services, Jami is committed to supporting people to fulfil their potential, maximise their self-esteem and progress along their own unique pathway towards recovery. Jami's focus is on recovery from mental illness. We support people at any point on their recovery journey, helping them to develop the skills to live life to the full.

Social enterprise at Jami

Social enterprise at Jami is an income generating division which also supports the training and development of service users. It is undergoing a period of considerable transformation and comprises a café/boutique in Golders Green as well as a Borehamwood warehouse with an eBay sales department, a reconditioned second-hand bike shop and upcycling workshops. Donations from members of the public come from across London and, where they have value, are sold via eBay to raise much needed funding for the charity or given a new lease of life by upcycling.

The role

Our café has been operating for two years, with the help of a restaurant group and Jami has now taken full operational control of the café. As a community café dedicated to both great food and drink and mental wellbeing groups and activities, the sustainability of the café will rely on goodwill and volunteers to ensure the smooth running and provision of events and groups.

We are looking for enthusiastic volunteers to be café assistants at our Headroom Café in Golders Green, who would be able to greet and seat customers, explain the menu, take orders and process them through the till, serve food from the kitchen and give bills as well as take payments.

The role also involves engaging and interacting with our customers, helping to create a good atmosphere as well as promoting the work we do at Jami.

Requirements of the role

- Good communication, interpersonal and listening skills
- Reliability
- Energy!
- Well presented
- Availability for a minimum of three hours (Monday - Fridays 11- 2, Sundays 9 – 4)
- Over 16 years of age
- No previous experience necessary

What we can offer you

- Flexibility in terms of days and hours
- Full training (including food hygiene and health and safety)
- Free drinks for volunteers and free food for those volunteering four hours or more per shift
- Being involved with and supporting a cutting-edge mental health charity
- A range of excellent free training courses in our Head Room prospectus
- A friendly and supportive environment

Other information

We welcome applications from throughout the Jewish community and beyond. For more information about Jami please see www.jamiuk.org

To apply or to find out more please contact the Jami Volunteer Coordinator, Kelvin Zane. Email kelvin.zane@jamiuk.org or call 020 8458 2223.